

The Enchanted Wood Day Nursery Ltd: Information and Records

Privacy Notice

Introduction

We are committed to ensuring that any personal data we hold about you and your child is protected in accordance with data protection laws and is used in line with your expectations.

This privacy notice explains what personal data we collect, why we collect it, how we use it and how we protect it.

What personal data do we collect?

We collect personal data about you and your child to provide care and learning that is tailored to meet your child's individual needs. We also collect information in order to verify your eligibility for free childcare as applicable.

Personal details that we collect about your child include:

- your child's name, date of birth, address, health information and medical needs, development needs, and any special educational needs, Doctors and Health Visitor information, ethnic and cultural background, religion, languages spoken at home, festivals and special occasions celebrated.

Where applicable we will obtain child protection plans from social care and health care plans from health professionals.

We will also ask for information about who has parental responsibility for your child and any court orders pertaining to your child.

Personal details that we collect about you/your family members include:

- your name, home and work address, phone numbers, emergency contact details, and family members details and emergency contact details.

This information will be collected from you directly in the registration form.

If you apply for up to 30 hours free childcare, we will also collect:

Safeguarding and Welfare Requirement: Information and Records

- your national insurance number or unique taxpayer reference (UTR), if you're self-employed. We may also collect information regarding benefits and family credits that you are in receipt of.

Why we collect this information and the legal basis for handling your data

We use personal data about you and your child in order to provide childcare services and fulfil the contractual arrangement you have entered into. This includes using your data to:

- contact you in case of an emergency
- to support your child's wellbeing and development
- to manage any special educational, health or medical needs of your child whilst at our setting
- to carry out regular assessment of your child's progress and to identify any areas of concern
- to maintain contact with you about your child's progress and respond to any questions you may have
- to process your claim for up to 30 hours free childcare (only where applicable)
- to keep you updated with information about our service

With your consent, we will also record your child's activities for their individual learning record. This may include photographs and videos. You will have the opportunity to withdraw your consent at any time, for images taken by confirming so in writing.

We have a legal obligation to process safeguarding related data about your child should we have concerns about their welfare. We also have a legal obligation to transfer records and certain information about your child to the school that your child will be attending (see *Transfer of Records* policy).

Who we share your data with

In order for us to deliver childcare services we will also share your data as required with the following categories of recipients:

- Ofsted – during an inspection or following a complaint about our service
- banking services to process BACS payments
- our accountants
- the Local Authority (for Government Funding)
- the government's eligibility checker (as above)
- our insurance underwriter (if applicable)
- our nursery software management provider
- the school that your child will be attending

Safeguarding and Welfare Requirement: Information and Records

We will also share your data if:

- We are legally required to do so, for example, by law, by a court or the Charity Commission;
- to enforce or apply the terms and conditions of your contract with us;
- to protect your child and other children; for example by sharing information with social care or the police;
- it is necessary to protect our/or others rights, property or safety

We will never share your data with any other organisation to use for their own purposes.

How do we protect your data?

We protect unauthorised access to your personal data and prevent it from being lost, accidentally destroyed, misused, or disclosed by:

All paper copies of children's records are kept in lockable cabinets within the Nursery Office. Employees of the nursery can have access to these files but information taken from the files about individual children is confidential and these records remain on site at all times. Access to all computers is password protected. Any portable data storage used to store personal data e.g. USB memory sticks are stored in a locked cupboard.

All children's individual learning records are stored within the Family App. Terms of use are found online at www.family.co.uk. The app is accessed through the Nursery tablets, computers and work mobile. These are locked away during the evening in a locked cupboard. All staff members accounts are password protected with a word password and a number pin. The Family app is monitored regularly and staff's log in times can be reviewed where needed. Employees of the nursery can have access to children's paper files but information taken from the files about individual children is confidential and these records remain on site at all times.

Information regarding families involvement with other agencies is stored both electronically and in paper format, this information is kept in a locked filing cabinet. Access to all computers is password protected.

How long do we retain your data?

We retain your child's personal data for up to 3 years after your child no longer uses our nursery, or until our next Ofsted inspection after your child leaves our nursery. Medication records and accident

Safeguarding and Welfare Requirement: Information and Records

records are kept for longer according to legal requirements. Your child's learning and development records are maintained by us and handed to you when your child leaves.

In some instances (child protection, or other support service referrals) we are obliged to keep your data for longer if it is necessary to comply with legal requirements (see our Children's and Provider Records policies).

Automated decision-making

We do not make any decisions about your child based solely on automated decision-making.

Your rights with respect to your data

You have the right to:

- request access, amend or correct your/your child's personal data
- request that we delete or stop processing your/your child's personal data, for example where the data is no longer necessary for the purposes of processing; and
- request that we transfer your, and your child's personal data to another person

If you wish to exercise any of these rights at any time or if you have any questions, comments or concerns about this privacy notice, or how we handle your data please contact us. If you have continue to have concerns about the way your data is handled and remain dissatisfied after raising your concern with us, you have the right to complain to the Information Commissioner Office (ICO). The ICO can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or ico.org.uk/

Changes to this notice

We keep this notice under regular review. You will be notified of any changes where appropriate.